

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 22nd day of December 2020
C.G.No:42/2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. V. Venkateswarlu
Sri. R.M.M. Baig
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

G.Anjineyulu,
13/67,
New Road,
Madakasira,
Anantapur (Dt)

Complainant

AND

1. Assistant Accounts officer/ERO/Madakasira
2. Deputy Executive Engineer/O/Madakasira
3. Executive Engineer/O/Hindupur

Respondents

ORDER

1. The case of the complainant is that for SC No.7323467000975 the department levied huge amount of CC bill of Rs.40,304/- during the month of May'2020 but every month as per reading, the complainant receiving CC bill of about Rs.1,225/- only. Hence requested the forum to revise the CC bill issued for an amount of Rs. 40,304/- .
2. Respondent No.3 filed written submission stating that as per the AEE/O/Madakasira the Revision bill proposal along with LT meter examination report for an average consumption of 3880 units recommended for the month of May'2020 was sent to Sub- ERO/Madakasira for an amount of Rs.35,652/-. Based on the revision of bill proposal, an amount of Rs.35,652/- was withdrawn vide RJ No.05/2020 in the month of Oct'2020. He further stated that AEE/O/Madakasira has submitted that the consumer statement

stating that, the problem which was brought to the CGRF/Tirupati was resolved, hence the complainant requested to close the grievance.

3. When complainant was contacted by the Secretary of the forum at 1.35 P.M on 07.12.2020, complainant stated that his work is completed, expressed his satisfaction and requested to close the complaint.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 22nd December'2020.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Technical)	Member (Finance)	Independent Member	Chairperson

Forwarded By Order

ICS Reddy

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.